National A.A. Technology Workshop 2022

Moving Forward Together

WHAT IS NAATW?

NAATW is the National AA Technology Workshop.

The Workshop is an annual event where those interested in using technology in service to Alcoholics Anonymous gather to share experience.

The Workshop is a place to share ideas, connect with other AAs interested in technology, and bring these ideas back to our respective homes.

We are an Organization.

As an organization we ensure the continuity of the Workshop; produce, preserve, and share the Workshop content (where possible); and act as a clearinghouse for connecting people interested in our mission of using Technology to serve AA's mission.

naatw.org/about-us

WHAT IS NAATW?

We are AA Members with no special authority.

We are here to serve regarding technology.

We are invited guests who are not affiliated with the General Service Organization of Alcoholics Anonymous.

We are a small team of volunteers with broad experience across technology fields. Our financial resources are limited.

First Met:

August 8,9,10, 2014 in St. Louis

STORYTIME:

One guy named Josh and 575,000 alcoholics.

WHAT WAS IT LIKE IN PERSON?

We are AA Members with no special authority.

We are here to serve regarding technology.

We are invited guests who are not affiliated with the General Service Organization of Alcoholics Anonymous.

We are a small team of volunteers with broad experience across technology fields. Our financial resources are limited.

First Met:

August 8,9,10, 2014 in St. Louis

STORYTIME:

One guy named Josh and 575,000 alcoholics.

WORKSHOP TOPICS

- Concepts and Technology
- Hybrid Meetings – Hands On
- Communication Channels in A.A.
- Digital Payment Platforms
- Innovation In AA
- Report and Discussion with AAWS Staff Regarding Technology
- AA Grapevine Technology
- Key Elements and Spiritual Ingredients of an A.A. Website
- $13.66 a Year Website
- How We All Make Meeting Listings Better
- Translation and Meeting Interpretation
- Glide Apps
- Google Workspace and Microsoft 365

WORKSHOP TOPICS - AAWS (virtual)

- Clorinda V- Overview Communications Service Department
- Tracey M - Digital Products Manager. Focus today on AA.ORG and MEETING GUIDE APP
- Patrick C - Public information Desk
- Lorna B. - Director of GSO Technology Services - The Hub of the Wheel
- 2019 Audit: Need to be more aggressive in how we communicate the message
- 2020 the redesign. “I am” theme as in I am looking for… Can make quick changes to content and be more responsive.
- Using Technology to assist Corrections Correspondence.
- ERP - Enterprise Resource Planning

ATTENDEES

- **75 In Person including**
- Niurka M - AA Grapevine and La Viña Director
- Josh from San Jose, CA – Creator of the Meeting Guide App
- Don M of Boulder, CO - past non-Trustee director. Past Grapevine Staff
- Delegates, Alt-Delegates, Web and Technology Chairs, Coders, Equipment Geeks, and more.

- **> 230 Online including**
- AAWS Staff
- NAATW Steering Committee Members
- Infirmed who could not travel
- Members from:
  - Sweden
  - Dubai
  - India
  - and more
- Area 16 Communications Committee Members

MEETING OWL 3

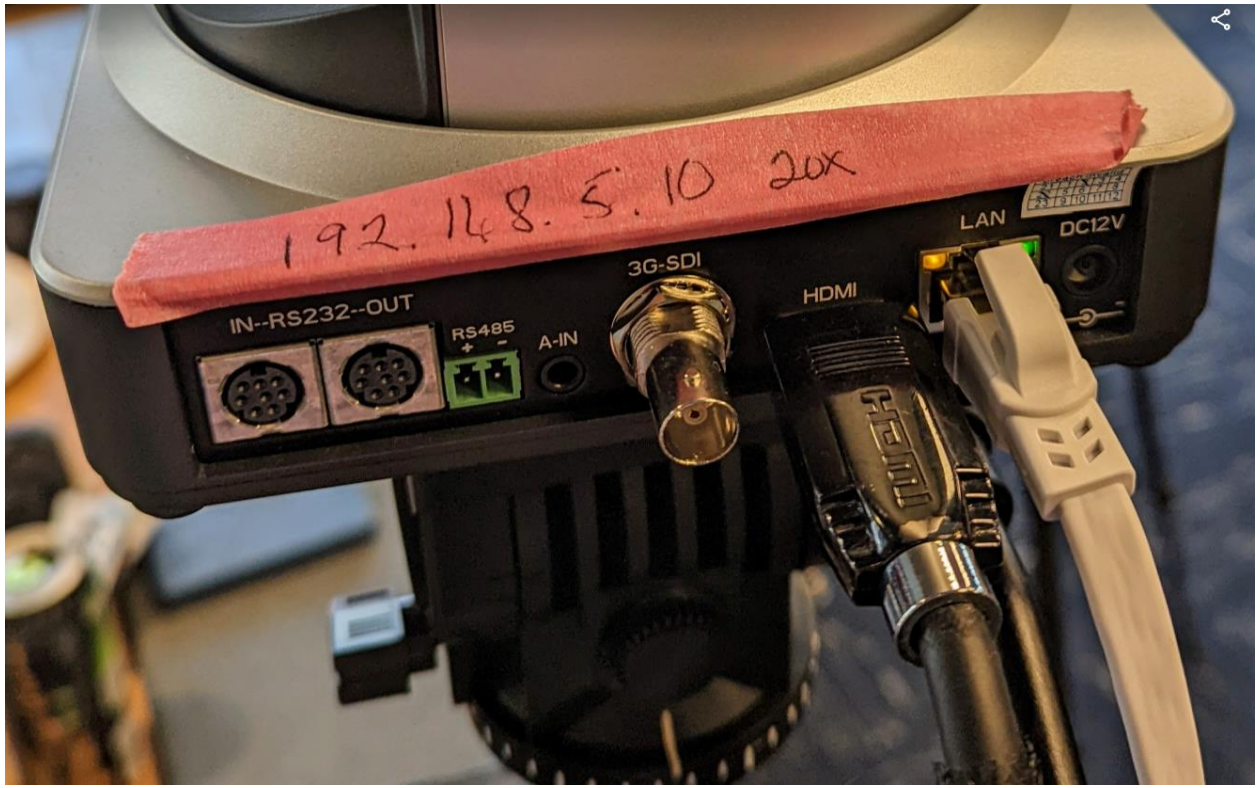
- 360° Camera
- Auto select Speaker
- Multiple Microphones
- Mobile App for Settings
- Highly Recommended at NAATW
- Around $1,100

PTZ CAMERAS

A PTZ camera is a pan, tilt, and zoom robotic video camera controllable by a remote operator to pan horizontally, tilt vertically & diagonally, and zoom in on a subject to enhance the image quality without digital pixilation.

PTZ CAMERAS

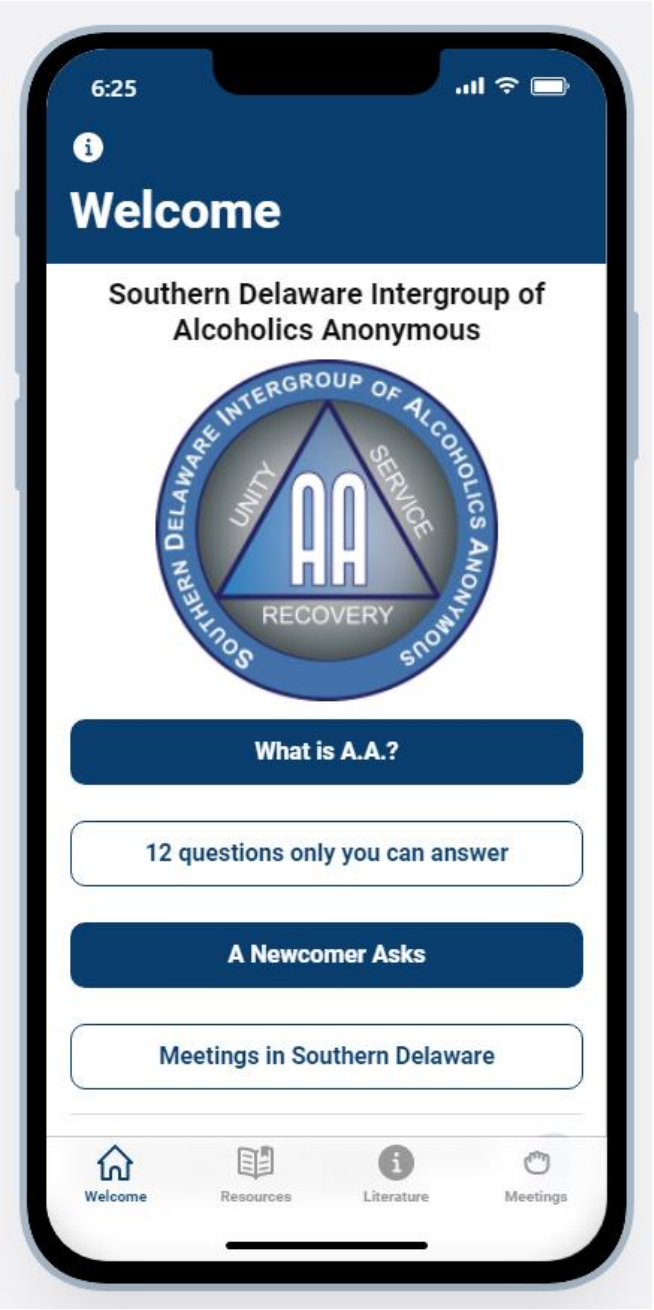
A PTZ camera is a pan, tilt, and zoom robotic video camera controllable by a remote operator to pan horizontally, tilt vertically & diagonally, and zoom in on a subject to enhance the image quality without digital pixilation.



GLIDE APPS

- Use Google Sheets as the data source
- Free for the basic services

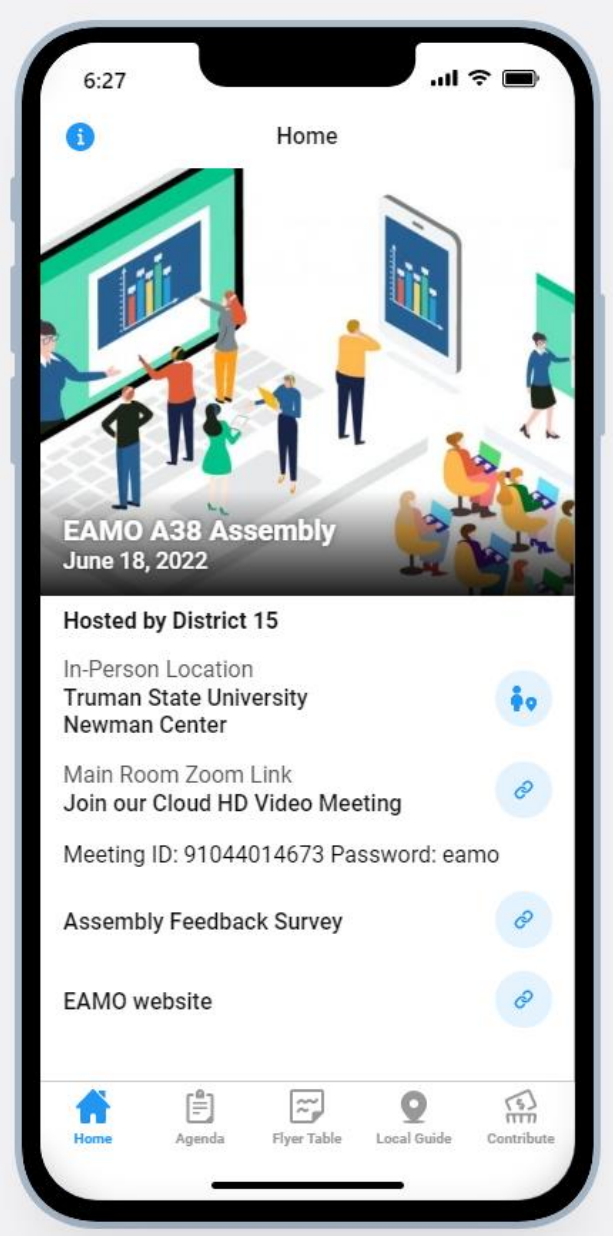
- SDIAA - Newcomer Packet sdiaa.glideapp.io



GLIDE APPS

- Use Google Sheets as the data source
- Free for the basic services

- EAMO Assembly eamoapp.glideapp.io



TECH 12
ATEM Mini Pro
ATEM Mini
CUT
AUTO
FTB

Sharing experience using Office 365 & Google Suite

Office 365

- **Outlook:** emails and calendar events
  - Role Based ID's of personal email accounts to maintain anonymity
  - Emails maintained after rotation
  - Distribution List
- **Sharepoint:** Document Storage & sharing
  - Documents stored on Sharepoint server vs personal devices
  - Files & Info maintained after rotation
- **Online Forms** (ex. Assembly Registration)
- **Teams:** Video conferencing and Collaboration
- **Office** Apps: Word, OneDrive, Ect

Sharing experience using Office 365 & Google Suite

Google Drive

- Set of productivity tools: Gmail, Google Drive, docs, sheets, calendar
- **Gmail and Google Calendar**: Email and Calendar events
- **Google Drive:**
  - Storage (Folder Structure)
    - Files, Achieving, Committee Reports
    - **Rotation**: transition easy when rotating, give the new person access to current email/role and change password
- **Forms**: used for information gathering

Sharing experience using Office 365 & Google Suite

Challenges

- Adoption
- Microsoft requires 85% usage for 90 days
- Users
  - Want to use their own person accounts
  - Not familiar with shared document system and training is offered
  - Users cannot remember personal IDs & passwords
- Training and support takes resources and time

TAKE AWAYS

- Hybrid Area Assemblies tend to have higher participation and are more Accessible.
- Right Conflict breeds innovation.
- What is the proper level of Technology Role Rotation?
- Most Areas may be using WordPress as a Web Platform.
- Technology attracts young and old members into service.
- Many Areas have a Technology Chair.
- Quantity of Equipment has a point of diminishing return.
- Smaller websites can be VERY inexpensive.
- Adoption tends to follow innovation:
  Build it and they will come - Or they won’t.
- Meeting Owl 3 may be a great option for GSSA Committee Rooms.

Q & A

Thanks for the opportunity to be of service.